

FIX-N-FAX #10

DEPARTMENT OF FORESTRY AND FIRE PROTECTION

Number 10

Equipment Standard

Mandatory Compliance

Date: April 1984

Revised: December 1985

Warranty - "In-Service" All Vehicles

Warranty by the manufacturer on all equipment purchased by the Department of Forestry begins at the time the vehicle is placed into service (usually the date released from Davis Equipment Facility).

At that time, the manufacturer is notified by a standard form letter that the vehicle is now going into service. This "In-Service" Warranty Agreement is a part of the equipment purchase order.

The period of warranty will vary between vehicle and component manufacturer. Example:

Manufacturer warranty on a fire engine chassis is 12 months or 12,000 miles; however, manufacturer warranty on the Allison Transmission is 24 months or 100,000 miles.

It is important that the "In-Service" warranty date be permanently recorded in the vehicle and a copy of the "In-Service" warranty notice be filed with the vehicle records.

When a vehicle is taken to a dealer for warranty adjustment, it is necessary he be notified that it is a government vehicle and the warranty extends from the time the vehicle is placed in service and not from the date of delivery.

This information is important on vehicles such as CCVs, buses, and fire engines, since the "In-Service" date is sometimes 12 months after vehicle delivery date.

Where a chronic problem develops in several vehicles, the manufacturer will offer an extended warranty adjustment to cover the deficiency.

After Fiscal Year 1983/84, there are a variety of extended warranty programs that have been purchased by the Department of Forestry; thus, it is very important that the local Equipment Manager is involved in repairs of all fire engines, CCVs, and construction-type equipment.

Examples of extended warranty programs are:

- a. 1984/85 CCV chassis with all Spicer-Drive Train components, 100,000 miles or 5 year conditional warranty.
- b. 1982/83 GMC CCVs 8.2 diesel-powered engine has a 5 year or 100,000 mile conditional warranty.

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