

INTERNAL INFORMATION FLOW

(September 1991)

0670

INTERNAL INFORMATION FLOW SYSTEM

(September 1991)

0671

In order to fulfill CAL FIRE's obligation to inform the public, departmental fire command, government leaders, officials, and incident forces, an information flow system must be able to expand to meet the demands of multiple major fire occurrences on a statewide basis.

To cope with frequent situations of this magnitude, CAL FIRE developed an information flow system to provide timely, emergency task-related information throughout the statewide system. During times of complex fire or other emergency activity, normal Emergency Command Center channels have operational traffic and cannot always respond to full information flow demands. The information flow system complements the ECC operations system, and at the same time removes a large portion of the information flow from the ECC.

The objective of the flow system is, through close coordination with the ECC operation, to supply timely, accurate information to all who have a right to know what is happening.

In doing so, the department strengthens its position with the public, the media, interested and responsible officials, and our own fireline forces and fire command personnel.

The system has four basic phases:

- A Unit Information Officer assisting the Emergency Command Center, progressing to:
- An Incident Information Center (IIC), progressing to:
- Multiple incidents requiring an Information Coordination Center (ICC), progressing to:
- A situation requiring ICCs at various levels to coordinate the information flow.

[\(see next section\)](#)

[\(see HB Table of Contents\)](#)

[\(see Forms or Forms Samples\)](#)